

0993064-43001

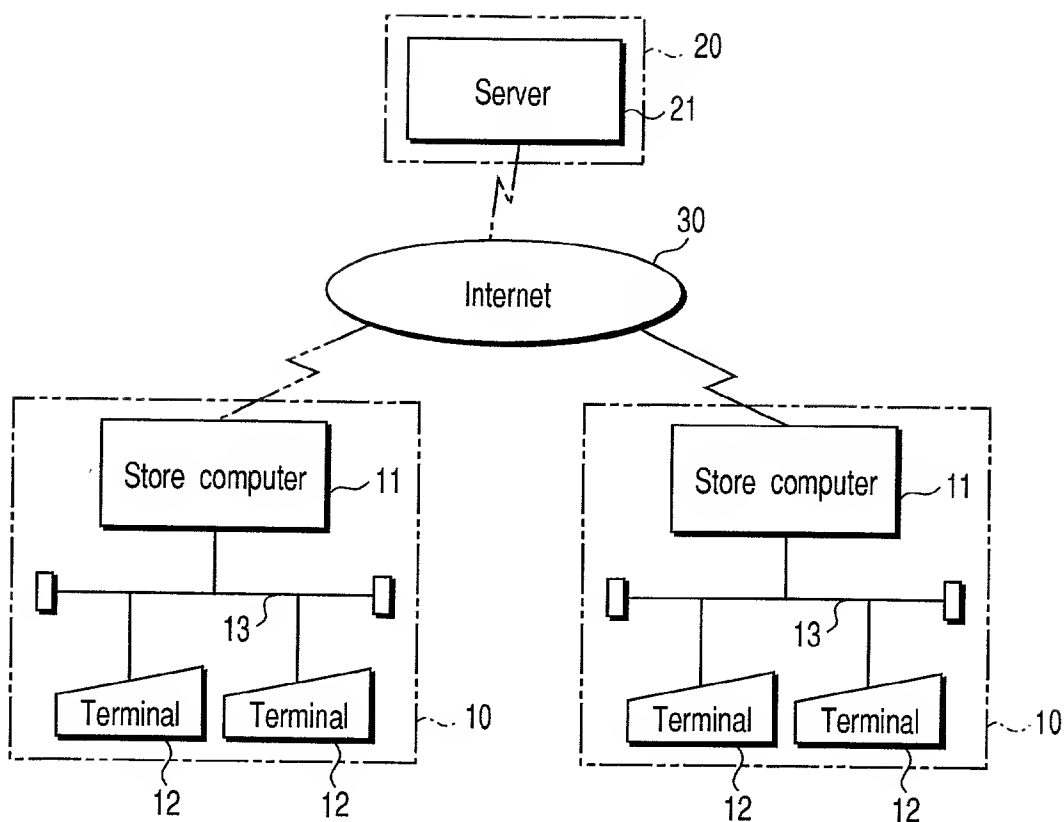


FIG. 1

F2

Month / Date	Time											
	08	09	10	11	12	13	-----	16	17	18	19	20
Dec. 1	Q	A	Q	Q	Q	A	-----	A	A	A	A	Q
Dec. 2	Q	Q	Q	Q	Q	Q	-----	Q	Q	Q	Q	Q
Dec. 3	A	A	A	A	A	A	-----	M	M	A	Q	Q
⋮	⋮	⋮	⋮	⋮	⋮	⋮		⋮	⋮	⋮	⋮	⋮
Dec. 31	A	A	A	A	A	A	-----	A	A	A	A	A
Jan. 1	Q	Q	Q	Q	Q	Q	-----	Q	Q	Q	Q	Q

Q : Absence
A : Vacant
M : Previous arrangement

FIG. 4

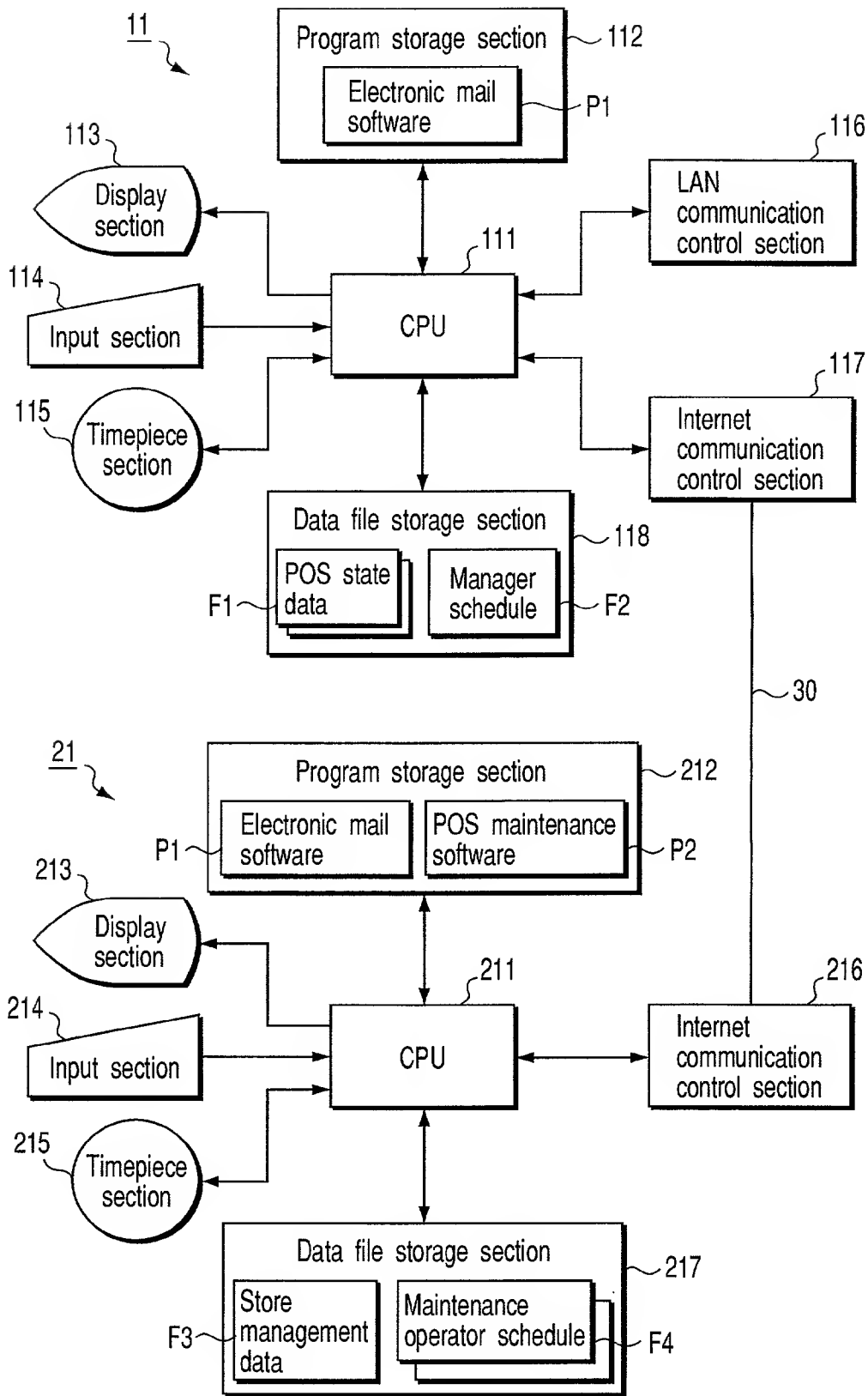


FIG. 2

F1

POS No.	1	
Name of part	Reference value	Actual operation number
CRT (Display time)	3 0 0 0 0	3 2 0 0 0
Printing head (Number of printed lines)	5 0 0 0 0	4 4 0 0 0
HDD (Number of accesses)	2 0 0 0 0	1 1 0 0 0
POS No.	n	
Name of part	Reference value	Actual operation number
CRT (Display time)	3 0 0 0 0	1 1 0 0 0
Printing head (Number of printed lines)	5 0 0 0 0	3 4 0 0 0
HDD (Number of accesses)	2 0 0 0 0	2 1 0 0 0

FIG. 3

F3

Store code	1 1 1 1 1
Store name	xx store
Required time (minutes)	3 0
Maintenance operator	0 9 9 9 1
Mail address	zzzz@xxxxxco.jp

FIG. 5

09999-49999

F4

Maintenance operator ID	09991											
Month / Date	Time											
	08	09	10	11	12	13	-----	16	17	18	19	20
Dec. 1	Q	A	A	M	M	M	-----	A	A	A	Q	Q
Dec. 2	Q	A	A	A	A	A	-----	A	A	A	Q	Q
Dec. 3	Q	Q	A	A	A	A	-----	A	A	A	A	A
⋮	⋮	⋮	⋮	⋮	⋮	⋮		⋮	⋮	⋮	⋮	⋮
Dec. 31	Q	Q	Q	Q	Q	Q	-----	Q	Q	Q	Q	Q
Jan. 1	Q	Q	Q	Q	Q	Q	-----	Q	Q	Q	Q	Q
Maintenance operator ID	09999											
Month / Date	Time											
	08	09	10	11	12	13	-----	16	17	18	19	20

FIG. 6

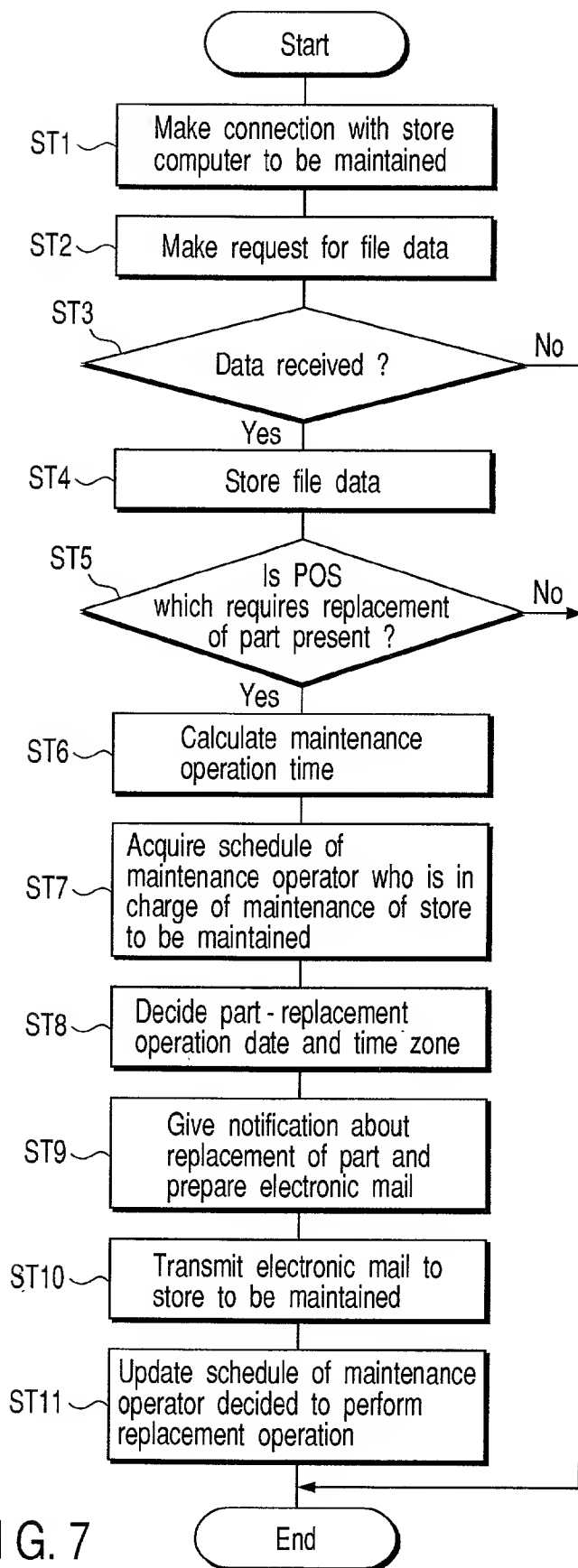


FIG. 7

Transmitter : xxxx Maintenance center

2000 / 12 / 01

Destination : xxx store

Title : Notification of replacement of part of POS terminal

Contents : POS No. : 1
Part to be replaced : CRT

POS No. : n
Part to be replaced : HDD

Replacement operation date and time : 11 : 00 to 12 : 00 on
December 3, 2000

* Maintenance operator xxxx will call on you.
If circumstances do not permit, please contact us.

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FIG. 8

F3

Store code	1 1 1 1 1
Store name	xx store
Required time (minutes)	3 0
First maintenance operator	0 9 9 9 1
Second maintenance operator	0 9 9 9 3
Mail address	zzzz@xxxxxco.jp

FIG. 9

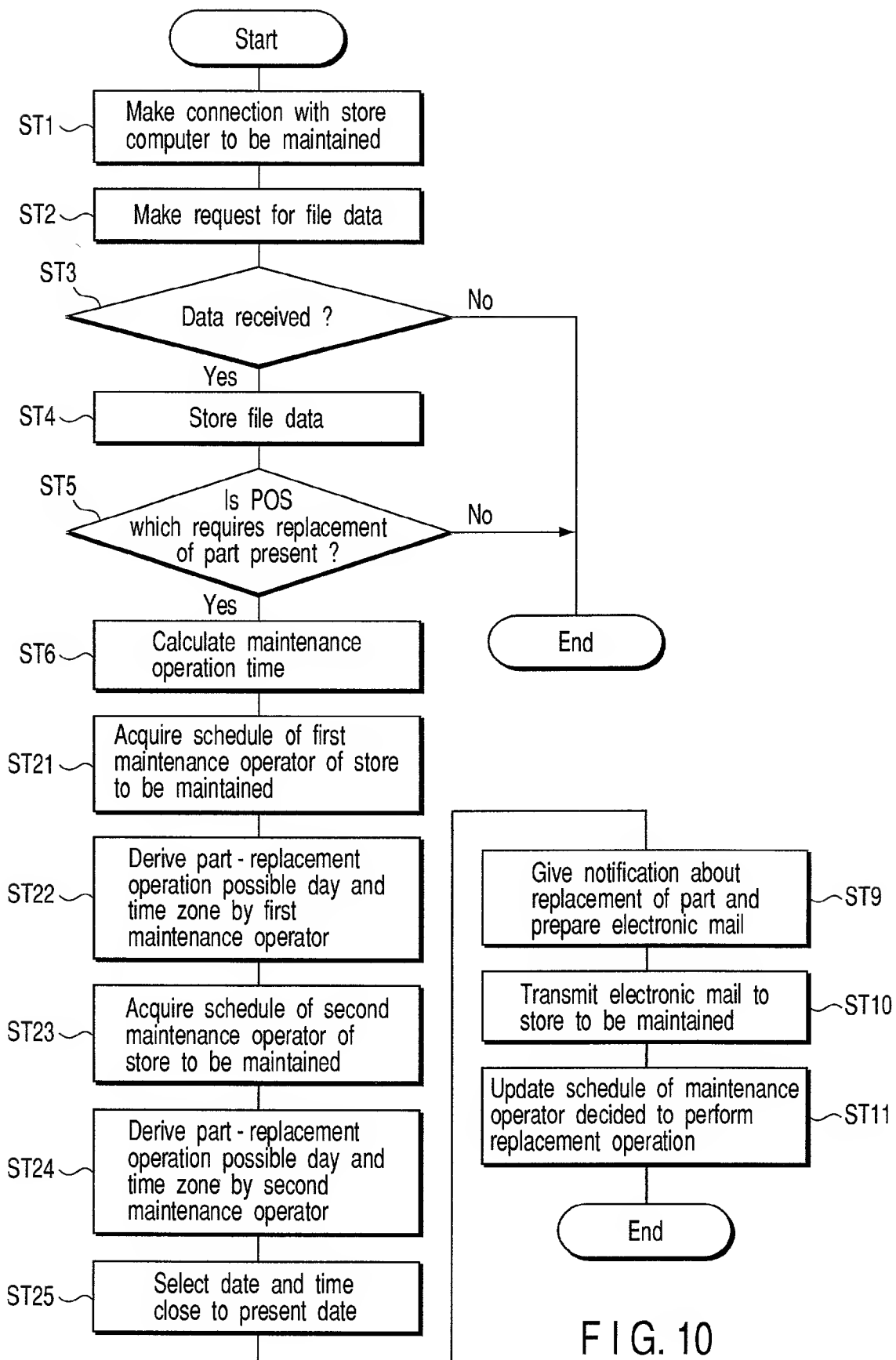


FIG. 10